

October 18, 2005

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To whom it may concern:

Theft of Notebook Computer Containing Information on Registered Staff Members

We deeply regret to inform you that one of our company's notebook computers, containing information on registered staff members, has been stolen recently. Let us take this opportunity to offer our apologies for any anxiety and inconvenience that this has caused to all persons concerned.

At this point in time, we have not been informed that any of the stolen personal information from our registered staff members has been used. In addition, no irregular use of the information by any third party has been confirmed as of yet.

The following is a summary of how the theft occurred, the personal information determined to have been stored in the notebook computer, and the steps we intend to take.

■ Incident of theft

On Saturday October 15 in Tokorozawa, Saitama, while on the way home, an employee of ours had his notebook computer stolen (together with the bag it was in) while dozing off within a local train. After searching for the burglar in vain, he reported the incident to the nearest police box.

■ Personal information stored in the notebook computer

As of now, the personal information we have determined to have been stored in the stolen notebook computer are the names and telephone numbers of 8 registered staff members, and in addition, the telephone numbers and E-mail addresses of 43 of our employees. The notebook computer has a login password that was in effect.

■ Steps to be taken

We are in the process of offering our apologies to the aforementioned registered staff members, as well as explaining the situation with future measures to be taken on an individual basis. We will also continue to search for the notebook computer with the help of the police.

Whenever carrying a notebook computer outside of the office, each employee has been instructed to not only have his or her manager's permission, but also to only store information necessary for business use. Furthermore, the notebook must be with the employee at all times. We take this incident very seriously and are doing our best to win back public confidence. Therefore, in order to protect personal information and prevent similar incidents in the future, we will thoroughly give guidance and instruct our employees again. The end result will be to strengthen our data management control, review our system wide response to such matters, while at the same time striving to make sure that such an occurrence does not happen again. In doing this, we strive to recover any lost trust with our valuable customers.

Again please accept our apologies.

Sincerely yours,